

THANK YOU FOR BOOKING THE TOWN HALL

May we ask you please to spend a few minutes completing this questionnaire, which will help us identify any problems and work needed to improve our service still further. Simply tick the boxes and return this form the Town Council at 5, High Street, Marlborough, SN8 1AA.

Q1: How did you hear about the Town Hall?

A: Knew already B: County Brides C: Website

Q2: How did you contact us?

A: Personal visit B: By phone C: Email

Q3: Were you satisfied with the way your enquiry was dealt with?

A: Very satisfied B: Satisfied C: Not satisfied

Q4: Were you booking?

A: The Chamber B: Court Room C: Assembly Room

Q5: Was the booking for:

A: Meeting B: Wedding C: Other

Q6: How satisfied were you with your booking?

A: Very satisfied B: Satisfied C: Not satisfied

Q7: Did you find the room clean?

A: Good B: Satisfactory C: Unsatisfactory

Q8: Did you find the staff?

A: Very helpful B: Helpful C: Unhelpful

Q9: If you used the kitchen were you:

A: Very satisfied B: Satisfied C: Not satisfied

Continued overleaf

